



TIVERITY Achieves Express Unified Communications Specialization from Cisco USA

TIVERITY is Proud to Announce Achievement of Express Unified Communications Specialization from Cisco USA

Atlanta, GA ([PRWEB](#)) October 6, 2008 -- [TIVERITY](#) announced today that it has achieved the Express Unified Communications Specialization from Cisco Systems®. This specialization recognizes TIVERITY as having fulfilled the training requirements and program prerequisites to sell, deploy and support Cisco Unified Communications solutions for small and medium-sized businesses.

"Small and medium sized businesses are aggressively adopting unified communications to drive customer services, employee productivity and competitive advantage," said Richard McLeod, director of unified communications for worldwide channels at Cisco. "As a Cisco Express Unified Communications Specialized Partner, TIVERITY has made an investment in developing the capability to deliver integrated, collaborative unified communications solutions to SMB customers."

The Cisco Express Unified Communications Specialization is designed to help partners meet the wide ranging needs of small to medium-sized businesses and autonomous enterprise branch offices. These partners are trained and validated as specialists in building integrated voice, video and data networks based on the industry-leading Cisco Unified Communications portfolio. These products include the Cisco Unified CallManager Express, Cisco Unity Express, Cisco Unified IP Phones and Cisco Internet Services Routers.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills, and then validates their skills through a third-party audit. Cisco resale partner certifications--Select, Premier, Silver and Gold--represent an increasing breadth of skills across key technologies and a partner's ability to deliver integrated networking solutions. Cisco resale partner specializations--SMB, Express, Advanced and Master--reflect an increasing depth of sales, technical and service expertise in particular technologies. Achieving Cisco Express Unified Communications Specialization also provides TIVERITY access to comprehensive sales, technical, and lifecycle services training and support available from Cisco.

About TIVERITY

TIVERITY (www.TIVERITY.com) has distinguished itself in both the federal and commercial business sectors, providing full lifecycle deployment and successful integrations of Cisco Unified Communication and Cisco Unified Contact Center core technologies. TIVERITY specializes in the strategic allocation and utilization of contact center resources and the centralization and consolidation of multi-site, geographically distributed contact center operations. TIVERITY's deployment solutions incorporate the Cisco Unified Communications suite of products as the telecommunications middleware layer of the contact center environment/operation.

TIVERITY delivers robust technical solutions that provide for the continuity of service, while allowing contact centers to realize the efficiencies of modernized operating environments. TIVERITY's proven ability to both design and implement roadmaps for the migration of present day contact center services to tomorrow's best



technology practices is directly tied to the infrastructure and implementation of integrated multi-media contact center solutions. TIVERITY is headquartered in Atlanta, GA.

Cisco, Cisco Systems, the Cisco logo, MeetingPlace and Unity are registered trademarks of Cisco Systems Inc. in the United States and certain other countries.

###



Contact Information

DARYL SHOEMAKE

TIVERITY

<http://www.TIVERITY.com>

678-520-8012

Online Web 2.0 Version

You can read the online version of this press release [here](#).

PRWebPodcast Available

[Listen to Podcast MP3](#) [Listen to Podcast iTunes](#) [Listen to Podcast OGG](#)