



TIVERITY Achieves Premier Certification from Cisco USA

TIVERITY Announces Acquisition of Premier Certification from Cisco USA.

Atlanta, GA ([PRWEB](#)) September 29, 2008 -- TIVERITY announced today it has achieved Premier Certification from Cisco®. To earn Premier Certification, TIVERITY had to meet standards for networking competency, service, support and customer satisfaction set forth by Cisco.

"We are tremendously proud of this achievement. This certification is a testament to the dedication of the TIVERITY team and their commitment to expanding our product and service offering capabilities for our customers. We are thrilled to strengthen our partnership with Cisco and look forward to continuing to bring innovative solutions and high quality service to our customers" said Pete Schamberger, Chief Executive Officer of TIVERITY.

"Cisco is committed to providing tools, training and programs to help drive partner growth, differentiation and profitability," said Surinder Brar, senior director of worldwide channels at Cisco. "By achieving Cisco Premier Certification, TIVERITY has made an investment in delivering the integrated and customized technology solutions today's customers demand."

As a Cisco Premier Certified Partner, TIVERITY demonstrates a range of technical expertise. To achieve Cisco Premier Certification TIVERITY was required to achieve the Cisco Express Foundation Specialization. This specialization includes tests on technical competency in the integration of basic routing and switching, wireless LANs, and security technologies. In addition, TIVERITY was required to integrate a base level of Cisco Lifecycle Services into their offerings and demonstrate measurably high levels of customer satisfaction based on independently audited customer satisfaction surveys.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills. Cisco resale partner certifications--Gold, Silver, Premier and Select--represent an increasing breadth of skills across key technologies and a partner's ability to deliver integrated networking solutions. Cisco resale partner specializations--Master, Advanced and Express--reflect an increasing depth of sales, technical and service expertise in particular technologies.

About TIVERITY

TIVERITY has distinguished itself in both the federal and commercial business sectors, providing full lifecycle deployment and successful integrations of Cisco Unified Communication and Cisco Unified Contact Center core technologies. TIVERITY specializes in the strategic allocation and utilization of contact center resources and the centralization and consolidation of multi-site, geographically distributed contact center operations. TIVERITY's deployment solutions incorporate the Cisco Unified Communications suite of products as the telecommunications middleware layer of the contact center environment/operation.

TIVERITY delivers robust technical solutions that provide for the continuity of service, while allowing contact centers to realize the efficiencies of modernized operating environments. TIVERITY's proven ability to both design and implement roadmaps for the migration of present day contact center services to tomorrow's best



technology practices is directly tied to the infrastructure and implementation of integrated multi-media contact center solutions. TIVERITY is headquartered in Atlanta, GA.

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