

TiVerity Achieves Select Certification from Cisco USA

TiVerity is proud to announce today that it has achieved Select Certification from Cisco®.

Atlanta, GA ([PRWEB](#)) June 17, 2008 -- TiVerity announced today it has achieved Select Certification from Cisco®. The Select Certification recognizes Cisco resale channel partners whose primary focus is on the small and medium-sized business (SMB) market with fewer than 250 employees.

"This is an important certification for us as it further strengthens and expands our long term relationship with Cisco®," said Pete Schamberger, Chief Executive Officer of TiVerity. "Additionally, this certification demonstrates to our SMB clients that we are focused on their needs and committed to strengthening our position in the SMB market space."

"The Cisco Select Certification was created in response to customer demand for channel partners to be capable of designing and implementing SMB-specific Cisco solutions," said Surinder Brar, senior director of worldwide channels at Cisco. "With the Select Certification, TiVerity has made an investment in obtaining the training, skills and knowledge necessary to play a pivotal role in meeting this increasing demand."

To earn Select Certification, TiVerity fulfilled the training and exam requirements for the SMB Specialization. TiVerity also met the personnel, training, and post-sales support requirements set forth by Cisco.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills. Cisco resale partner certifications--Select, Premier, Silver and Gold--represent an increasing breadth of skills across key technologies and a partner's ability to deliver integrated networking solutions. Cisco resale partner specializations--Entry, Express, Advanced and Master--reflect an increasing depth of sales, technical and service expertise in particular technologies.

About TiVerity

TiVerity Consulting, Inc. has distinguished itself in both the federal and commercial business sectors, providing full lifecycle deployment and successful integrations of Cisco Unified Communication and Cisco Unified Contact Center core technologies. As a niche player in the contact center market, TiVerity specializes in the strategic allocation and utilization of contact center resources and the centralization and consolidation of multi-site, geographically distributed contact center operations. TiVerity's deployment solutions incorporate the Cisco Unified Communications suite of products as the telecommunications middleware layer of the contact center environment/operation.

TiVerity delivers robust technical solutions that provide for the continuity of service, while allowing contact centers to realize the efficiencies of modernized operating environments. TiVerity's proven ability to both design and implement roadmaps for the migration of present day contact center services to tomorrow's best technology practices is directly tied to the infrastructure and implementation of integrated multi-media contact center solutions. TiVerity is headquartered in Atlanta, GA.

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